

Katrina Disaster Housing Assistance Program (KDHAP) Contact Information

Question: What is the phone number for a family to call to get answers to questions on the Katrina Disaster Housing Assistance Program?

Answer: 1-800-955-2232

Question: What is the phone number and email address for a PHA to call or write to get answers to questions on the Katrina Disaster Housing Assistance Program?

Answer: 1-888-245-4860; pihirc@firstpic.org

Question: What is the phone number of the KDHAP Referral Call Center?

Answer: 1-866-373-9509.

Question: What is the temporary phone number for the Housing Authority of New Orleans (HANO)?

Answer: As of October 1, 2005, temporary phone numbers for HANO are 713-652-2912, 2915, 2917 and 2623.

Question: Where are the KDHAP Referral Call Centers located?

Answer: In addition to the KDHAP Referral Call Centers (RCC), outstationed RCC counselors will be located in designated Disaster Relief Centers (DRC) in the nine locations: Gulfport, MS; Baton Rouge, LA; Memphis, TN; Atlanta, GA; Little Rock, AR; San Antonio, TX; Houston, TX; Ft. Worth, TX; and Dallas, TX. The KDHAP RCC may be accessed by telephone by a toll free phone number (1-866-373-9509). Displaced families can visit the local KDHAP RCC counselors in person, or call the toll free phone number.

The RCC will operate on weekdays from 8:00 am – 8:00 pm Eastern Standard Time (EST) (7:00 am – 7:00 pm Central Standard Time (CST)) and Saturdays from 10:00 am – 4:00 pm EST to respond to calls, and will have an after hours answering service. Outstationed RCC counselors will provide onsite services during normal hours of operation at their assigned DRC locations.